



# HP TippingPoint Operating System End of Support Announcement for IPS

## Product Bulletin #1044

Product Bulletin Date: **March 2, 2015**

### Summary

This product bulletin is to inform customers of the following important lifecycle dates:

Affected software versions: **S-Series v3.6.1 to v3.6.3**

End of Engineering: **June 2, 2015**

End of Support: **June 2, 2016**

### Affected Products

HP Part Number	Description	Affected Versions	Recommended Version
JC184A	S10	3.6.1 to 3.6.3	3.6.4
JC186A	S110		
JC187A	S330		

### Product Migration Options

HP TippingPoint recommends that customers qualify and install the most current TOS software version for their specific TippingPoint product.

Customers with active support contracts may download current software releases from the HP TippingPoint Threat Management Center (TMC) website. For additional information, please contact the HP TippingPoint Technical Assistance Center (TAC).

### HP TippingPoint Product Lifecycle Definitions

#### End of Life Announcement

The End-of-Life (EOL) announcement date signifies the end of sale of a product which is distributed to the general public and beginning of the EOL process to retire a product.

#### End-of-Engineering

The End-of-Engineering (EOE) date is the end of the period during which HP TippingPoint will support software releases with maintenance releases, bug fixes, workarounds, or patches for critical bugs. When software reaches the EOE date, it will no longer be actively maintained by the Engineering team.

**End-of-Support**

Technical Support is provided by the HP TippingPoint Technical Support group. Support will be provided for hardware products for at least three years after the End of Sale date. During this period, Technical Support will provide phone and email support, will communicate bug fix requirements to engineering before EOE, and will attempt to provide workarounds beyond the EOE period. For software releases, technical support will be provided for one year after the EOE date.

Thank you,  
HP TippingPoint

HP TippingPoint Technical Assistance Center (TAC)  
Toll Free: 866 681 8324 | International: +1 512 681 8324  
Email: [tippingpoint.support@hp.com](mailto:tippingpoint.support@hp.com)